

# RoxEssential – Workshop Terms & Conditions

These Terms & Conditions apply to all RoxEssential workshops, events, and group bookings. By booking and making payment, you confirm that you have read, understood, and agreed to the terms below.

## 1. Booking & Payment

All workshop places must be paid in full in advance via the official RoxEssential booking link. A place is only secured once payment has been received.

## 2. Cancellations & Refunds

Cancellations or booking changes made more than seven (7) days prior to the scheduled event may be eligible for a refund or transfer, at the discretion of RoxEssential. All bookings are strictly non-refundable and non-transferable within seven (7) days of the event date, regardless of reason. Failure to attend will be treated as a no-show and is non-refundable.

## 3. Transfers

Requests to transfer a booking to another person must be made more than seven (7) days prior to the event date and are subject to approval.

## 4. Changes or Cancellation by RoxEssential

RoxEssential reserves the right to make changes to workshop content, scheduling, or delivery, or to cancel or reschedule the workshop due to unforeseen circumstances. In the event of cancellation by RoxEssential, a full refund or alternative date will be offered.

## 5. Health, Safety & Allergies

Essential oils are powerful natural substances. Participants are responsible for disclosing any allergies, sensitivities, pregnancy, medical conditions, or medications. RoxEssential accepts no liability for adverse reactions where guidance has been followed.

## 6. Educational Use Only

All content is provided for educational purposes only and does not replace medical advice. Essential oils are not intended to diagnose, treat, or cure medical conditions.

## 7. Age Policy

Workshops are suitable for adults aged 18 and over, unless otherwise stated.

## 8. Photography & Marketing

Photography or video may take place for marketing purposes. Please inform us in advance if you do not wish to appear in images.

## 9. Personal Belongings

RoxEssential is not responsible for loss, theft, or damage to personal items during the workshop.

## 10. Acceptance of Terms

By booking and making payment, you confirm acceptance of these Terms & Conditions.

## Additional Terms – Corporate & Workplace Workshops

Corporate workshops are booked as private group sessions for organisations and workplaces.

A non-refundable deposit may be required to secure the booking date, with full payment due prior to delivery.

Participant numbers must be confirmed in advance. Significant reductions may affect pricing.

The client is responsible for providing a suitable space and ensuring attendees are informed of safety guidance.

RoxEssential reserves the right to stop a session if behaviour is disruptive or unsafe.

## Additional Terms – Hen Parties & Private Group Events

Hen party workshops are private bookings and require full payment in advance.

Hen party bookings are non-refundable within seven (7) days of the event date.

Alcohol consumption prior to or during the workshop is discouraged for safety reasons.

RoxEssential reserves the right to adapt activities to maintain a safe and enjoyable environment.

Disruptive or unsafe behaviour may result in removal from the session without refund.